



SHADY Billing Practices! Secret Fees Your Phone Carrier Hopes You Don't Notice

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Lindey Glenn ✓
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Hidden Fees EXPOSED! Are Cell Phone Companies Overcharging You?

Are you unknowingly paying extra on your phone bill? Many cell phone companies sneak in hidden charges to boost their profits—without telling you! In this video, I break down the shady tactics carriers use, how to spot these fees, and what you can do to fight back.

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<http://www.kindanuttty.com>

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Transcript

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Lindey Glenn

305K subscribers



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@j.l.1883 6 months ago

I filed a Divorce with AT&T. They transferred me to a specific department, which leaves you on hold, answering you and hanging up. 29 years. However, I received my Mint Mobile Sim Kit, and ready to do the switch.

17 Reply



@annaceban2502 6 months ago

AT&T in home expert stole our phones instead of trading them in. It took us sooo long to fight but police found out she stole more than 400 phones and no one complained. Probably didn't even noticed because it takes around \$25-35 per month from the bill.. they covered our stolen phones after 1,5 years of calls, fights, complains. 😞

10 Reply



@pajonablessings 6 months ago

AT&T had me add insurance and told me that they could put it on any 4 of our phones, but if something happened to a phone not covered, it would be fine, because they would just switch it then. When we needed it, they acted like that wasn't really a thing.

10 Reply



@doodlelaidee5331 6 months ago

Direct TV is now owned by AT & T. Our bill went up just after they changed hands.

12 Reply



@lifephotos 6 months ago

AT&T keeps upping my bill saying, last month was a one time discount and now it's 11.00 more. What discount???..

15 Reply



@lisa-fg8zh 6 months ago

That's why paper less billing

9 Reply



@heatherbeckman1767 6 months ago

Same thing with Cricket! Our bill would go up every time we had to buy a new phone, and it turns out they were putting insurance on the phone every time even though we declined it. Now I just log into the app and remove the insurance immediately myself every time.

8 Reply



@poprocks1396 6 months ago

I had an ex friend that works / worked at AT&T....i can confirm the accusations in this video!

6 Reply



@dorothymorgan2432 6 months ago

I used to pay the insurance when my kids first got phones when they were both stolen and broken they never covered it and told me that it was not covered under the insurance

10 Reply



@lsacks9196 6 months ago

Another eye opener. Thanks Lindey! ❤️

5 Reply



@bunbowsky4833 6 months ago

You need a badge. Expose em!

4 Reply



@estried86 6 months ago

Don't have these issues on prepaid plans with Mint or US Mobile.

4 Reply



[@Octavio616](#) 6 months ago

that is why I switch to Cricket. 4 lines \$100 all included NO SURPRISES in 8 years now, the ironic is At&t owns Cricket Lol

7 Reply

1 reply

[@crazysquirrel9425](#) 6 months ago

Bad thing about CricKet is they ignore Federal law.

2 Reply



[@kadigray8955](#) 2 weeks ago

I have had so many things I could tell you about BUT I would be here all night and I'm to tired !!

Reply



[@kellycrawford4690](#) 6 months ago

I need a phone with more storage, but there is no way I can afford more than the cheap one I have now. I was thinking about doing a contract to make payments. I think I will keep my cheap prepaid phone. \$50 a month.

2 Reply



[@BarbsPlace1](#) 1 month ago

Yes, going through this right now.

Reply



[@carlariggs525](#) 2 months ago

there needs to be stricter laws/regulations on phone providers. Also, people need to do their research and start suing/boycotting these providers who don't want to play by the rules

Reply



[@tkw79](#) 1 month ago

My AT&T bill just went up \$150 bucks!!! I can't get any straight answers from ANYONE!! I'm so fed up!!

Reply



[@HanhR772](#) 6 months ago

Verizon does the same thing.

4 Reply

1 reply

[@electron7659](#) 2 months ago

They ALL do the same thing.....

Reply



[@LAWNPRO](#) 6 months ago

Visible 25 with tax no unknown fees

3 Reply

1 reply

[@SuePakinas](#) 5 months ago

Yep, great service and unlimited everything!

Reply



[@lisa-fg8zh](#) 6 months ago

How many people have had things stolen by service tech from your home? The same dialogue routine 😞 . BEWARE

2 Reply



[@michellem2793](#) 4 months ago

This happened to me more than once. I was told by the AT&T customer service person to only buy online—never from the store. 🙄

Reply

1 reply

[@shawbros](#) 2 months ago

I tried buying online, and there was too much red tape that made it WAY too difficult. Getting a phone from their store was much easier.

Reply



[@MooseBme](#) 2 months ago

Yup!

Reply

R

[@Raymond-n7k](#) 6 months ago

I am glad I left A&T's prices. 😊

👍 1 🗨️ Reply

^ 1 reply

[@SuePakinas](#) 5 months ago

Me too!

👍 🗨️ Reply

C

[@ChristinaHarrison-hw4lr](#) 3 months ago

This is why. I'm with metro. And only pay 40 bucks a month.

👍 🗨️ Reply

[@chrisphillhower6029](#) 3 months ago

I broke 3 Motorola Phones within a year. Didn't buy Ins. They now Refuse to Honor the 2 Year Warranty. Hey Motorola, STOP sending me "Like New" replacements.

👍 🗨️ Reply

E

[@MeCB2012](#) 6 months ago

I've been with ATT forever. Believe me, I have never seen any extras that I was not aware of. It's literally this same every month, within just a few pennies, yes, I view my phone bill each month. Very happy with ATT

👍 7 🗨️ Reply

^ 3 replies

[@mariambita4134](#) 6 months ago

Same experience with AT&T

👍 2 🗨️ Reply

[@peggysanders487](#) 6 months agoSwitched from AT&T to Verizon.....BIG,BIG MISTAKE!!!!
WILL BEBACK TO AT&T

👍 1 🗨️ Reply

[@edmen818](#) 6 months ago

We have , specially after getting a new phone

👍 🗨️ Reply

J

[@jasonelliott9633](#) 4 months ago (edited)

If pre paid is so good then why does Verizon want me to do it so much? I don't see why they want me to do something so bad that benefits me

👍 1 🗨️ Reply

[@chrisphillhower6029](#) 3 months ago

I have been an AT&T Prepaid Customer since 2008. Used to cost me \$100 a year in Calling Cards. Since Nov 2024, \$30 month. But I get 8gb Data

👍 🗨️ Reply

J

[@jwmercantile](#) 6 months ago

You broke the att app. It's down

👍 1 🗨️ Reply

M

[@Marsha-yl8wl](#) 5 months ago

Love the 30 day garbage....they know many months are 31 days. To compensate the poor either get jerked on having to buy bridge cards now that are garbage. Or paying more than once a month. So instead of paying one monthly charge....have to pay extra to reconnect as almost every month. I get paid on the first so I get stung most month. Their new policy stinks.

👍 🗨️ Reply

I

[@ISABELLA-m2x4t](#) 4 months ago

class action lawsuits

👍 🗨️ Reply

^ 1 reply

[@shawbros](#) 2 months ago

A class action lawsuit will get you a 50 cent coupon that you can use towards your next AT&T phone.

👍 🗨️ Reply

D

[@donnielechner278](#) 5 months ago


There's something missing from this video that is in most of your videos. I don't know what it is, but I really miss it.

👍 🗨️ Reply

[@SJ430](#) 5 months ago


I don't have to worry about a contract I have Verizon prepaid.

👍 🗨️ Reply

 [@catfish7774](#) 6 months ago

I am with cricket wireless and my area where I live and I like it very much I pay \$130 that's it nothing else just 130 bucks because I got four lines on my plan unlimited talks text data yeah if you go over the data it slows down but I'm not worried about that I'm okay with that


👍 🗨️ Reply

 [@garypennington7858](#) 6 months ago

T mobile has treated me well


👍 1 🗨️ Reply

👤 2 replies

 [@Aries73](#) 6 months ago

Why I'm still with them after 20+ years.

👍 🗨️ Reply

 [@britneynicole8903](#) 1 month ago

It sounds like that T-Mobile is not that great, either.

👍 🗨️ Reply